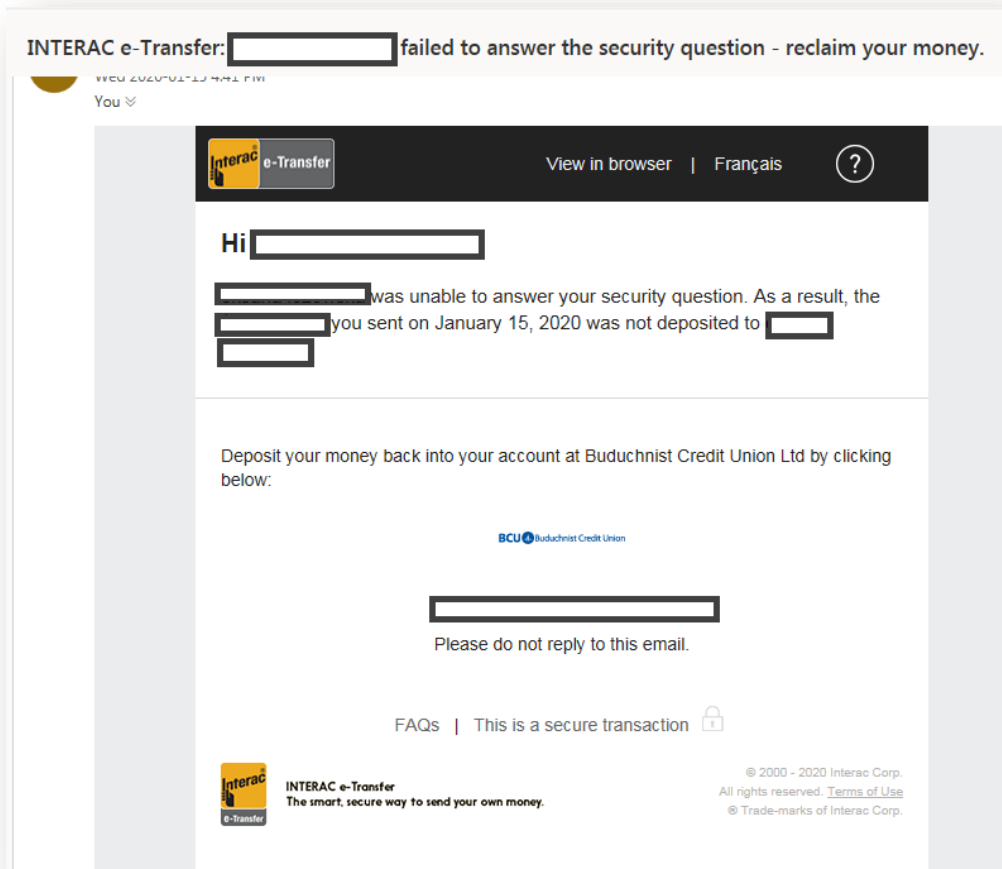


## How to DEPOSIT a CANCELLED eTransfer with BCULink – BCU Financial

Note: BCULink's address ([www.bculink.ca](http://www.bculink.ca)) needs to be added to your pop-up blocker's exception list to ensure that the eTransfer secure page is not being blocked by your web browser. To complete that see our Interac eTransfer Technical Guideline.

***At this time receiving eTransfer's with BCU Link is only possible from a web browser on your computer, tablet or mobile phone but not with the BCU Mobile Banking app. Also, please note eTransfers can take up to 3 business days to process.***

1. When the receiver is unable to receive or declines your transfer, you will receive this type of email. Click the Buduchnist Credit Union logo.



2. You will then be prompted to login to your BCULink online banking account.

BCU Financial  
Your Needs. For Life.™

Accounts Transfers Payments Vendors Statements MasterCard

## EMAIL TRANSFERS

Complete your eTransfer.

Bank Card Number 5818280675

PIN

OK Reset

If you do not have a BCU Link PIN please contact your local branch to set one up.

VeriSign Secured  
VERIFY  
ABOUT SSL CERTIFICATES

3. Once logged in, from the menu on the left you need to click **View/Resend/Cancel Pending Transfers**.

BCU Buduchnist Credit Union

Transfers

- Send Interac e-Transfer
- Search Transfer History
- View/Resend/Cancel Pending Transfers**
- Add/Delete Recipients

### Send Interac e-Transfer®

[Edit Recipients](#) | [Edit Sender Profile](#) | View: | [Pending](#) | [History](#)

Logout

Transfer From

Transfer From  Chequing Account 1

Amount

Transfer To  Please select a Recipient. [Add New Recipient](#)

Message

Do not put the answer to your security question in the message!

| [Cancel](#)

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4. From the Pending Interac eTransfers list locate the eTransfer that needs to be cancelled and click **Cancel**.

**BCU** Buduchnist Credit Union

**Transfers**

- Send Interac e-Transfer
- Search Transfer History
- View/Resend/Cancel Pending Transfers**
- Add/Delete Recipients

**Pending Interac e-Transfer®s**

[History](#)

To remind an Interac e-Transfer® Recipient to accept the funds, click on **Resend Notice** beside the transfer. To cancel an Interac e-Transfer®, click on **Cancel**.

Date	Recipient	Amount	Status	Select
15-Jan-2020	[Redacted]	[Redacted]	Authentication Failure	<a href="#">Cancel</a>

[Send Interac e-Transfer®](#)

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5. Once you press cancel, confirm this is the correct eTransfer that you want refunded into your account. Click **Continue**.

**BCU** Buduchnist Credit Union

**Transfers**

- Send Interac e-Transfer
- Search Transfer History
- View/Resend/Cancel Pending Transfers**
- Add/Delete Recipients

**Cancel Interac e-Transfer® - Confirm**

**NOTE:** The service charge will not be refunded.

Transfer Date: January 15, 2020

Transfer To: [Redacted]

Amount: [Redacted]

Status: Authentication Failure

Message to Recipient: [Redacted]

This message will appear in the cancellation notice sent to the recipient.

**Continue** | [Cancel](#)

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- When you press continue you will get the following confirmation receipt and the funds will be returned into the account from where you made the initial eTransfer.

**BCU**  
Buduchnist Credit Union

**Transfers**

- Send Interac e-Transfer
- Search Transfer History
- View/Resend/Cancel Pending Transfers
- Add/Delete Recipients

**Cancel Interac e-Transfer® - Receipt**

Member Number 0000 Date Wednesday, January 15, 2020

✓ **Transfer Status** Deleted

**Transfer Date** January 15, 2020

**Transfer To** [Redacted]

**Amount** [Redacted]

[Print Receipt](#) | [Send Interac e-Transfer®](#)

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- The returned funds will appear in your account as seen below.

**BCU Financial**  
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Accounts Transfers Payments Vendors Statements Credit Cards

History

Chequing - 1 CAD

Date	Description	Amount	Balance
29Apr2020	Email Money Transfer Return made by Internet Banking Ref# 663208	1.26	1,180.00
29Apr2020	Email Money Transfer Out made by Internet Banking Ref# 663903	-1.26	1,181.26